

## FAQ'S

### **Can I buy more tickets if I have been made an offer?**

Yes you can, reduced rate adult and children's tickets will be made available, and can be booked when you return your acceptance.

### **Can WOMAD provide tents or any other infrastructure for our stall?**

Unfortunately we are not able to book anything for you, but if you hire a tent and it needs to go up before you arrive, arrangements can be made through the trader's office

### **Are tickets/wristbands transferable for staff?**

No, each person coming to site, whether for one day or four days, needs to have their own ticket/wristband

### **What are the trading hours at WOMAD?**

There are different trading hours for different areas.

Campsite and Arboretum 24 hours from 8am Thursday 25<sup>th</sup> July until 11am Monday

Although 24 hours, you would be expected to be open 10am to 10pm but longer if you wish

Main arena  
Thursday 2pm – 2am  
Friday, Saturday, Sunday 8.30am – 3am

You would be expected to open from 10am – 10pm but longer if you wish

### **Can I bring a sound system to WOMAD?**

No sound systems are allowed, unless permission has been given from the trader's office.

### **If I am not able to attend the festival will my fee be refunded?**

Unfortunately fees cannot be refunded, if you have to cancel for any reason.

### **When do I receive my tickets?**

Tickets will be sent out to you by email at the beginning of July, these will be barcoded, scanned and exchanged for a wristband on site.

**Will I be given the location of my stall prior to the event?**

No, your location will be given to you on arrival, however we do our best to fulfill any special requests.

**I there anything I can't sell?**

Please list all goods/food you will be selling, and refer to the Rules and Regs for the list of banned items

**Can I camp behind my stall?**

Yes, all of the markets apart from the Arboretum have areas the width of your stall to camp behind.

**If there is no camping with our stall in the Arboretum, where do we camp?**

Camping for stallholders and therapists in the Arboretum is located a short walk away in Huntsman's camping. Toilets and Showers available.

**Is there security in the Arboretum each night?**

Yes there is security, a lock up is also provided with 24-hour access just outside the arboretum if you wish to secure valuables

**Can we have deliveries to our stall during the festival?**

A list of wholesalers will be sent out nearer the time for food traders, which we would encourage you to use.

Other deliveries can be delivered to site, but at restricted times. You can collect deliveries from Green Gate on foot during the show.